



TOP TIMES

Official Newsletter of
Ski Cooper's
National Ski Patrol
Named by Rob Brustad

Ski Cooper Ski Patrol Minutes 27 February, 2010

- 1715 Meeting was called to order
- Jeff thanked everyone for volunteering and opened the floor for comments and questions regarding the changes made during the season.
- Several patrollers made positive comments regarding the progress we've been making and encouraged us to keep asking questions and keep trying and learning new things.
- Karl questioned the specific role of the weekday training advisors.
- Jeff clarified that we are all working toward a tighter integration of both patrols with one set of competencies and one standard.
- Auxiliaries and candidates were to meet after the meeting.
- Gerry Noe made several comments:
 - The volunteer patrol has made a tremendous improvement in overall skills and lift evac.
 - It was announced at the fall 2009 on-the-hill that big changes in training and expectations would take place this season.
 - Volunteers are held to the same standard and level of service as paid patrollers; this is driven by business.
 - We must all conform to the medical protocols set by our medical advisor.
 - National Ski Patrol is a certifying agency, but we are all patrollers working under the direction of Ski Cooper Management.
 - Individuals are held responsible for their actions and should not be generalized as "volunteer" or "paid" patrol.
 - Clint, Tim, and Grant are the chain of command for us all and are very encouraged that people are rising to the occasion to fully staff the mountain.
 - Karl, Armand, Chip, and JR were recognized for their service via a letter sent by a patron.
 - This is a customer service driven business, and we must keep raising the bar.
- Treasurer's report: Marty reported a balance of \$17436.46 including a deficit of \$3700, which includes the trauma sled but not the ski school invoice.
- National Day: Marty reported that there are 80 registered. Check in is from 0800-0900 on Saturday 6 March.
- Gage requested help with roasting the pig.
- 1740 the meeting was adjourned.